

MACK INDUSTRIES, INC.

P O Box 335 ~ 201 Columbia Road Valley City, Ohio 44280 Dedicated Service Line: (866) 483-6225 <u>servicedept@mackconcrete.com</u>

BASIC TROUBLESHOOTING FOR FAILSAFE SYSTEMS:

AERATOR ALARM:

- 1. OPEN PANEL
- 2. HIT RESET BUTTON

IF ALARM CONTINUES:

- 1. TURN SYSTEM OFF
- 2. UNPLUG AERATOR
- 3. PULL AERATOR CLEAN ANY DEBRIS OFF SHAFT
- 4. CHECK WATER LEVEL SHOULD NOT HIT FOAM RESTRICTOR ON AERATOR
- 5. REINSTALL AERATOR
- 6. PLUG AERATOR IN
- 7. TURN SYSTEM ON (MAY HAVE TO HIT RESET BUTTON)

PUMP (HIGH LEVEL) ALARM:

- 1. OPEN PANEL
- 2. HIT RESET BUTTON

IF ALARM CONTINUES:

- 1. CHECK FLOAT (MAKE SURE NOT HUNG UP ON SIDE OF TANK)
- 2. IF FLOAT LOOKS GOOD TRY UNPLUGGING FLOAT & PLUGGING PUMP IN DIRECT (IF PUMP COMES ON THE FLOAT NEEDS TO BE REPLACED) CALL MACK SERVICE
- 3. TRY BYPASSING THE AERATOR RUN EXT CORD DIRECTLY TO PUMP (IF PUMP COMES ON THERE IS A PROBLEM WITH THE AERATOR) CALL MACK SERVICE

<u>IF ALARM CONTINUES AFTER TROUBLESHOOTING:</u>

- 1. HIT SILENCE BUTTON ON SIDE OF PANEL
- 2. CALL MACK SERVICE